

Alta Energy/MMW Builders “DO NOT CALL” Policy

January 2022

If you don't want to receive sales calls from Alta/MMW, you can ask us to place your telephone number on our "Do Not Call" list. In compliance with Federal and State laws, we'll document your request immediately. Please allow up to 30 days for your telephone number to be removed from any sales programs that are currently underway.

- Your request can be in writing or by phone, and must include, at a minimum, your telephone number.
- If you have multiple telephone numbers, tell us all numbers that you want to be included.
- You'll remain on our "Do Not Call" list for five years, unless you ask to be removed.
- If your telephone number ever changes, you must give us your new information for your "do not call" status to remain in effect.

When we solicit prospective customers, we also honor "Do Not Call" requests on behalf of consumers listed on the National Do Not Call Registry maintained by the Federal Trade Commission and various state-agency lists. Many state "Do Not Call" regulations permit companies to contact their own customers even though they are on these "Do Not Call" lists. Therefore, if you are a customer, you may be contacted by us even though you are on a state or the national "Do Not Call" list. If you do not want to be contacted by Alta/MMW even though you are a customer, simply follow the steps above to be placed on the Alta/MMW "Do Not Call" list and your request will be honored.

Being on the Alta/MMW "Do Not Call" list means that you won't receive sales calls by anybody representing Alta/MMW. We may still contact you, however, for non-solicitation purposes. This would include things like surveys, billing and other service-related matters.

All employees that engage in outbound telephone solicitation are trained in this policy and are made aware of these procedures before they are allowed to place calls to consumers. Management reviews the policy with these employees on a regular basis. The methods and procedures in this "Do Not Call" policy is reviewed by Alta/MMW on a quarterly basis. If a consumer requests a copy of our "Do Not Call" policy, we will send a copy via U.S. mail or electronic mail. The "Do Not Call" policy is also posted on the Alta Energy Website.

Alta Energy MMW Builders

DO NOT CALL POLICY

Alta/MMW respects the wishes of those customers and prospective customers who do not want to receive telephone solicitation calls from our company in their homes. It is the policy of our company not to make a telephone solicitation call to:

- i) any person who has requested that the company not make such calls to the person's residence; or
- ii) any person who has put his or her telephone number on a national or state "Do Not Call" registry, except as otherwise permitted by law.

A "Telephone Solicitation Call" means any call that is made for the purpose of encouraging the purchase of products and services from our company.

Our company maintains a list containing the telephone numbers and names (if provided) of those persons who have told us that they do not want to receive telephone solicitation calls any longer. Anyone may be placed on the Companies Do Not Call list by:

- i) sending a written request to us at: MMW, 11090 Trails End Court, Truckee, CA 96161.
- ii) e-mailing us at: meredith.nelson@altaenergy.io ; or
- iii) calling us at: 530 587-0123.

The request must provide the 10-digit residential telephone number that is not to be called and the person's name, if desired.

Once a request has been made, we will add the telephone number and name (if provided) to our companies Do Not Call list within thirty (30) days. Alta/MMW will maintain the telephone number and name (if provided) on the companies "Do Not Call" list for five (5) years, unless a request is made by the person to have the number removed. If a person's telephone number changes, another request must be submitted to have the new number added to the companies "Do Not Call" list.

The company intends to comply with all Federal and State Do Not Call laws. Any questions concerning the companies Do Not Call Policy may be directed to:

Compliance MMW Builders
11090 Trails End Court
Truckee, CA 96161